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**GOVERNMENT OF WEST BENGAL  
DEPARTMENT OF HEALTH & FAMILY WELFARE**

**(Medical Service Branch)**

Swasthya Bhawan, GN29, Sector V,  
Salt Lake Kolkata-91

A.M.L. /



No: HF/O/MS/ 1124/W-55/2014 Dated Kolkata the 21st September 2015

**ORDER**

ASM (b)  
SBO (s)  
SBO (e)  
DID NIC ✓  
DIED ✓  
11/10/15

The User charges for diagnostic, therapeutic, surgeries, cabins and other hospital services were introduced by this department vide GO No. HF/O/MS/121/W-10/2001 dated 18th March 2002, applicable to all secondary hospitals, decentralized hospitals and tertiary teaching hospitals under the administrative control of this department, was modified partially vide No: HF/O/MS/ 984/W-10/2001 Dated Kolkata the 22<sup>nd</sup> October 2014 withdrawing all the charges including user charges imposed in all the secondary and primary hospitals except Teaching hospitals and Superspeciality hospitals.

The policy of user charges in teaching hospitals and superspeciality hospitals has further been reviewed by this department with a view to reduce the Out of Pocket Expenses (OOPE) incurred by BPL, economically poor & weaker sections of the society and a large number of vulnerable patients coming to the Government Health facilities for their treatment.

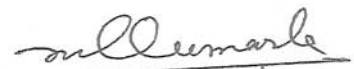
After careful considerations of financial implications, increased accessibility of healthcare services with objective of equitable access of quality healthcare for all, the Governor is hereby pleased to order complete withdrawal of all kinds of charges imposed by GO No. HF/O/MS/121/W-10/2001 dated 18th March 2002 and subsequent Government Orders from time to time, declaring services of all kinds of treatment, diagnostics, pathology, therapeutic & surgeries, beds, OT charges and any other services in all the hospitals under the administrative control of this department absolutely free.

1. The Policy decision of this department contained in GO No. HF/O/MS/984/W-10/2001 dated 22<sup>nd</sup> October 2014 is now extended to tertiary care hospitals (teaching hospitals and superspeciality hospitals) and all the provisions therein shall apply mutatis mutandis in teaching hospitals and Superspeciality hospitals under the administrative control of this department.

2. Provisions of bed rent, cabin rent, user charges for diagnostic services, pathology, imaging, scanning, chemotherapies, radiotherapies, therapeutic services, surgeries and hospitalization charges as contained in all existing GOs cease to exist in all hospitals under the administrative control of this department. Paying cabins and wards wherever available may be used to accommodate patients covered under Health Insurance in any of the scheme including RSBY.
3. Existing system of according approvals by Government in the Health & Family Welfare Department to allow free cabins/beds, certain investigations & procedures, High End Diagnostic Services like Dialysis, CT, MRI etc in term of provisions of **GO No. HF/O/MS/121/W-10/2001 dated 18<sup>th</sup> March 2002** against specified rate charts stands abolished as also the existing system of full free and half free as all the charges stands abolished.
4. However, considering the necessity of access management and administrative requirements, these provisions are not applicable to Cabins.
5. This order will not be applicable to **any diagnostic, imaging, pathological and testing services by private partners in PPP agreement** with the Department or the hospital authorities/ Societies under the administrative control of this department affecting provisions of concession agreements/ service agreement or similar arrangements in the legal agreements.
6. The Patients attending OPD will be charged Rs 2/- (Rupees Two) for OPD ticket in the above mentioned hospitals as usual. In case of referral from one department to other in the same institution, no charge for new OPD ticket, shall be levied.
7. This order is issued with the concurrence of Finance Department vide UO NO: **Group-"O"/2015-2016/0025 dated 21<sup>st</sup> September 2015.**
8. This order will come into force with immediate effect.

All concerned are being informed.

By order of the Governor

  
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(Malay Kumar De)

**Additional Chief Secretary  
Health & Family Welfare Department**

No. HF/O/MS/ 1124/W-55/2014/1(5) dated Kolkata the 21<sup>st</sup> September 2015

Copy with copies of annexure forwarded for information and necessary action to the:-

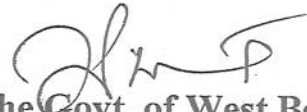
- 1) Principal Accountant General (A&E), West Bengal, Treasury Buildings, Kolkata-700001.
- 2) Accountant General (Audit), West Bengal, Treasury Buildings, Kolkata - 700 001.
- 3) Accountant General (Local Bodies Audit), West Bengal, C.G.O. Complex, 3rd M.S.O. Building (5th Floor). DF Block, Salt Lake City. Kolkata-700064.
- 4) Pay & Accounts Officer, Kolkata Pay & Accounts Office, 81/2/2, Phears Lane, Kolkata-700012.
- 5) Treasury Officer \_\_\_\_\_



Deputy Secretary to the Govt. of West Bengal

No. HF/O/MS/1124 /W-55/2014/2(1)dated Kolkata the 21<sup>st</sup> September 2015

Copy forwarded for information and necessary action to the Finance Department (Group-'O').



Deputy Secretary to the Govt. of West Bengal

No.HF/O/MS/1124/W-55/2014/3(20)dated Kolkata the 21<sup>st</sup> September 2015

Copy forwarded for taking necessary action to the:-

1. DHS and E.O. Secretary ,Govt. of West Bengal.
2. DME and E.O. Secretary, West Bengal with request to inform all concerned.
3. Executive Director, State Health & F.W. Samity., Govt. of West Bengal;
4. Financial Advisor , Health and Family Welfare Department.

Speed Post

5. Joint Secretary (MERT), West Bengal with a request to circulate this order to the concerned Principal and MsVP of all teaching hospitals.
6. Director/ Principal/ MSVP ----- (all) Medical College hospitals and SSKM hospital.
7. Addl. Director of Health Services (AA& V), West Bengal
8. Joint Director of Health Services (Admn.), West Bengal with a request to circulate this order to the concerned Superintendents in his jurisdiction.
9. Joint Secretary (P&B), H&FW
10. Joint Director of Health Services (P&D), West Bengal.
11. Deputy Secretary DS
12. Sabhadhipati,----- Zill Parishad \_
- ✓ 13. District Magistrate, Malda, ----- District & P.O. Malda - Pin- 732101
14. Chief Medical Officer of Health, ----- Health District for necessary communication to the concerned Superintendents/ ACMOH/ BMOHs within his jurisdiction having such health facilities covered in this order.
15. Sr. P. A. to Additional Chief Secretary of this Department
16. Sr. P. A. to Secretary (MS) of this Department
17. Sr. PA to M.D. N.H.M and Secretary of this Department
18. PS to M.O.S (H&FW)
19. System Coordinator, Swasthya Bhawan for Website posting;
20. Office Copy

  
Deputy Secretary to the Govt. of West Bengal